



Federal Ministry  
of the Interior, Building  
and Community

GLOBAL  
**government**  
FORUM

**INNOVATION**  
2019

Headline Knowledge Partner



# Digitalizing the German Public Administration

## Challenges and Implementation Experiences

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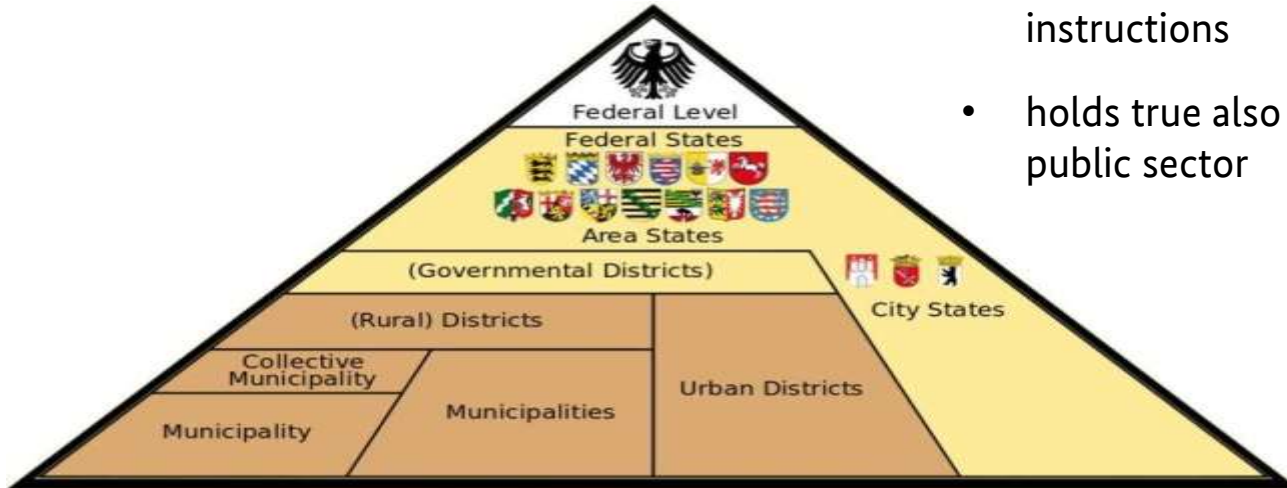
**2019 Global Government Innovation Conference**

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# Federalism: Shared Responsibility

## Federalism and the Principle of Ministerial Autonomy



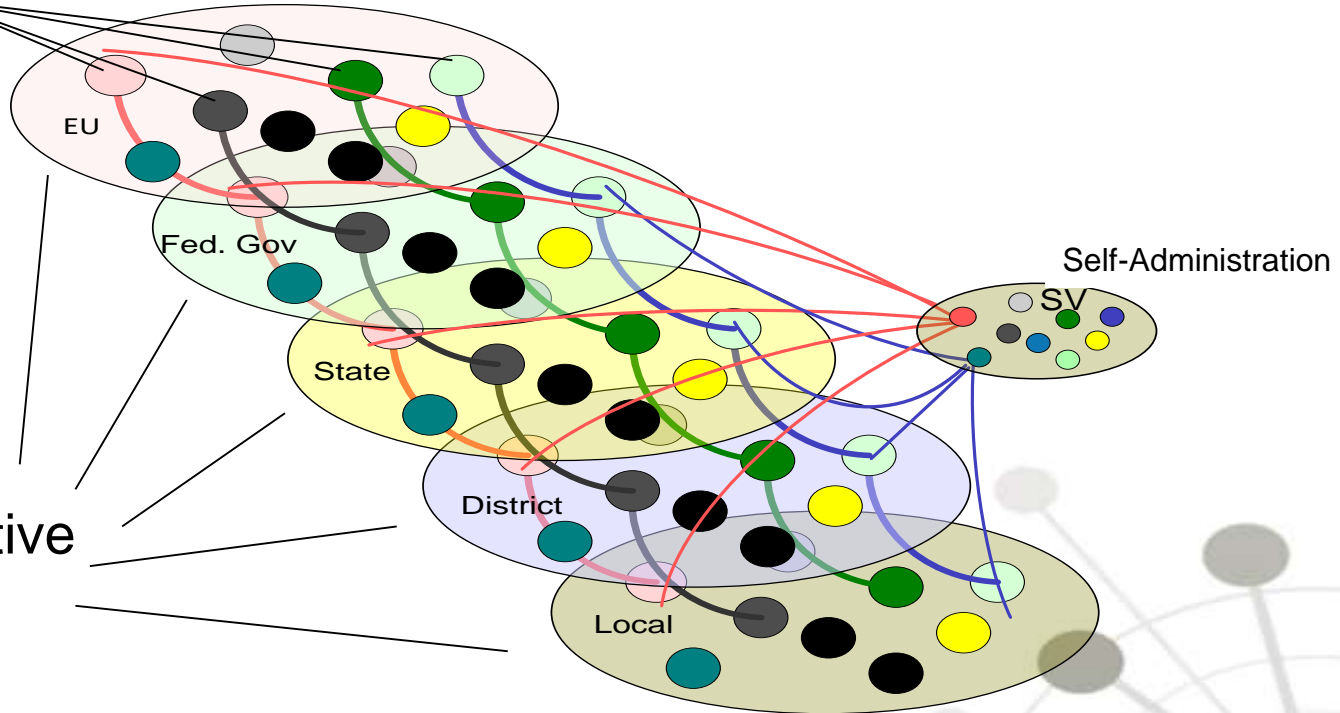
- rule out central management
- coordination instead of instructions
- holds true also for IT in the public sector

# Structural Challenges

Portfolio

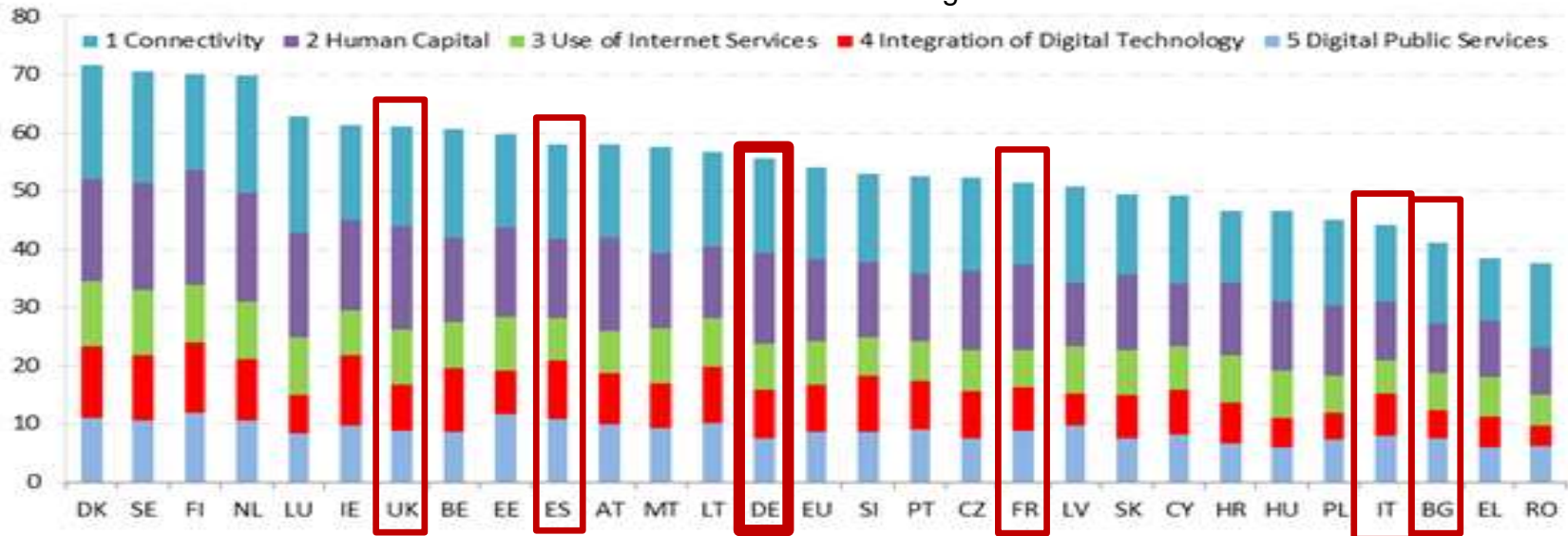
Health
Finance
Interior
Work and Pension
etc.

Administrative Levels



# Initial Position within European Context: Digital Economy and Society Index

Consolidated Ranking



# Initial Situation: EU Benchmarking on Digital Skills

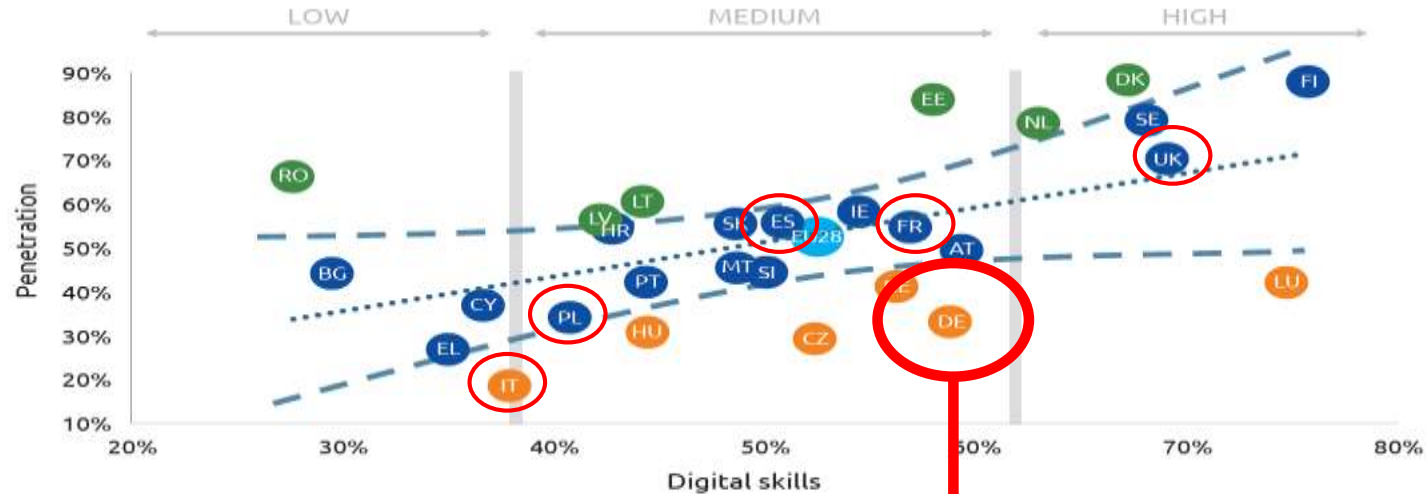


Figure 62: Digital skills vs Penetration

**GER as one of two „underperformers“ within its peer-group**

# Digitalization Based on Legal Certainty

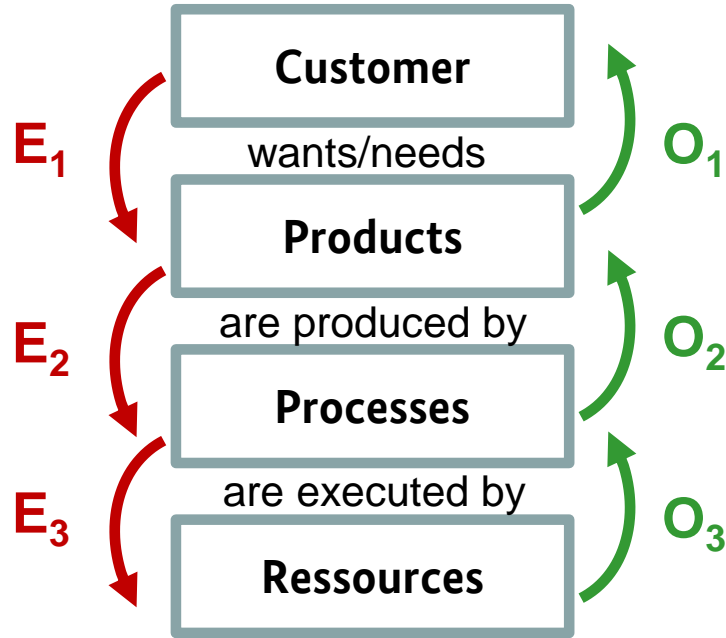
## Federal legislation impacting on modernising public administration:

- Online Access Act (2017)
- Act to Ease Administrative Burdens (2017)
- Open Data Act (§12a Egov Act) (2017)
- E-Government Act (2013)
- e-Invoicing Ordinance



In principle, state government legislation follows federal legislation.

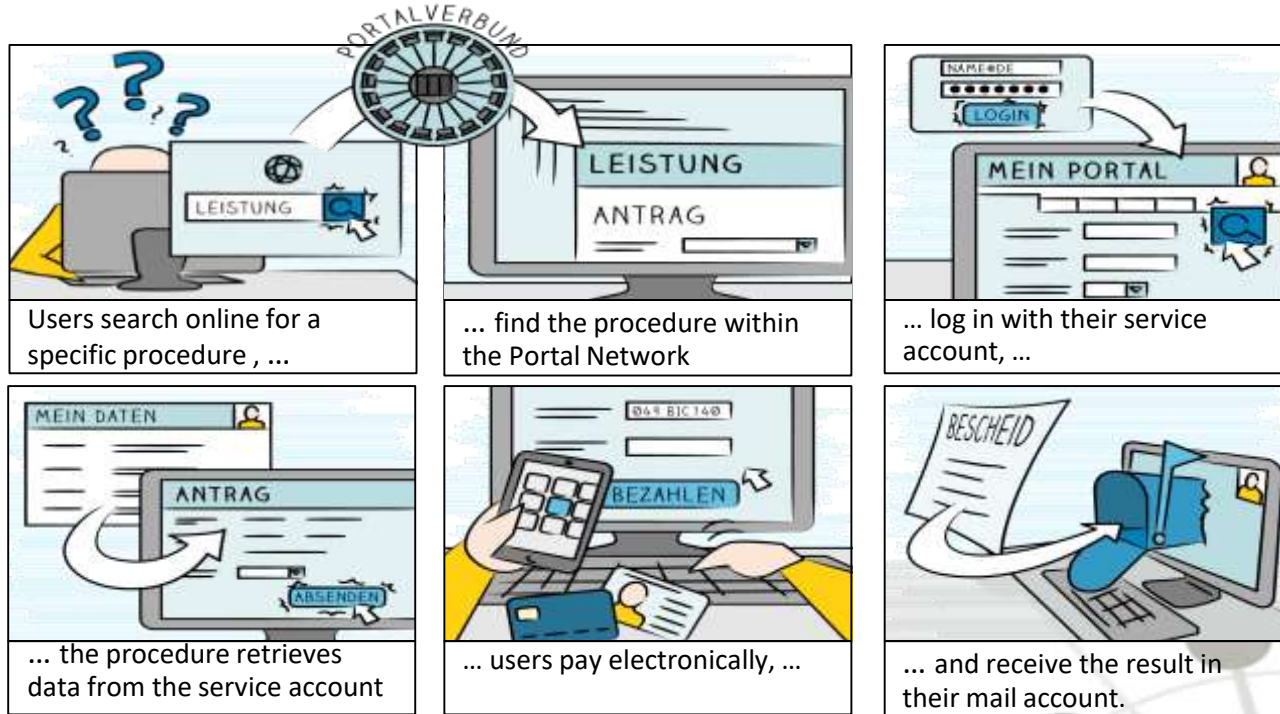
# Cosmic Correlation



$$\text{Quality} = \frac{\text{Output } O_n}{\text{Expectation } E_n}$$

*(non-mathematical formula)*

# Top Priority: User Centricity and User Friendliness

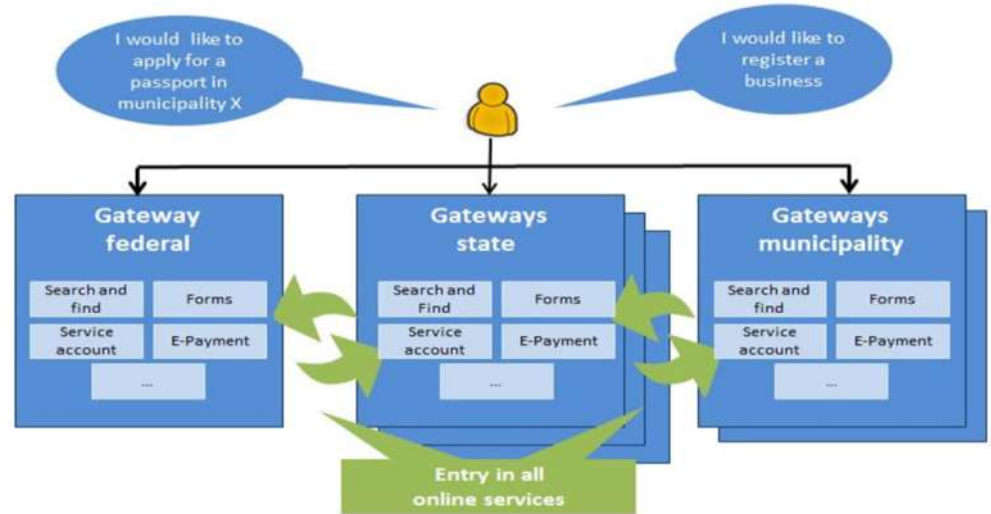




# The Joint Portal Network

➔ The Federal Government creates a digitalization platform connecting the Federal Portal and the 16 state government Portals.

➔ The state governments create digitalization platforms that integrate specialized portals and municipality portals.



Based on existing and planned portals, projects and components: FIM / LeiKa, Redaction Bund, 115, Administration Finder Germany Deutschland, Point of Single Contact

# Digitalization program

- **575** procedures to be digitalized
- bundled into 35 life events and 17 business events
- relating to 14 topics , i.e. „*Family & Children*“ or „*Starting and Developing a Business*“



# Joint Working Groups

Themenfelder	Bund	FF <sup>1</sup>	MA <sup>1</sup>
<b>Familie &amp; Kind</b>	BMFS FJ	HB (FF)	SL (MA)
<b>Querschnitt</b>	BMI	BE (FF)	BB (MA)
<b>Bauen &amp; Wohnen</b>	BMI	MV (FF)	BW (MA)
<b>Ein- und Auswanderung</b>	AA	BB (FF)	BY (MA)
<b>Unternehmensführung und -entwicklung</b>	BMWi	HH (FF)	BA (MA)
<b>Arbeit &amp; Ruhestand</b>	BMAS	FF un- geklärt	
<b>Steuern &amp; Zoll</b>	BMF	HE (FF)	TH (MA)

Themenfelder	Bund	FF <sup>1</sup>	MA <sup>1</sup>
<b>Bildung</b>	BMBF	ST (FF)	RP (MA)
<b>Forschung und Förderung</b>	BMBF 4	FF un- geklärt	
<b>Recht &amp; Ordnung</b>	BMJV <sup>4</sup>	SN (FF)	
<b>Umwelt</b>	BMU	SH (FF)	RP (Co-FF)
<b>Gesundheit</b>	BMG	FF un- geklärt	
<b>Engagement und Hobbies</b>	BMI	FF un- geklärt	SH (MA)
<b>Mobilität &amp; Reisen</b>	BMVI	HE (FF)	BW (FF)

Implementation takes place by division of labor in federal working groups led by a Federal Ministry and at least one state government, often also involving municipalities

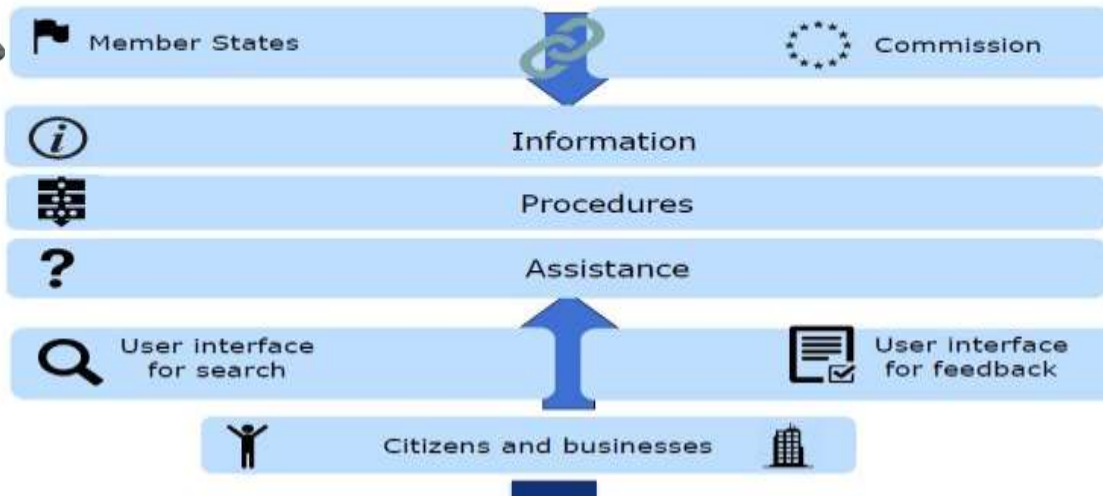
# The Single Digital Gateway (SDG)



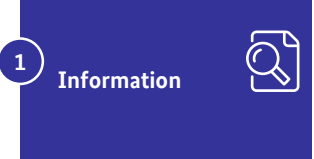


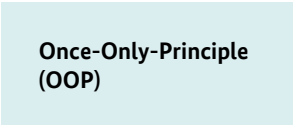
European Commission



## What is the outline of the single digital gateway?



# SDG: Core Requirements

Core Requirements	Detail
 <p>1 Information</p>	<ul style="list-style-type: none"><li>– <b>Information on online and offline procedures</b> to enable users to exercise their rights and comply with the obligations and rules of the internal market (Annex I)</li><li>– provided in <b>at least two EU languages</b></li></ul>
 <p>2 Procedures</p>	<ul style="list-style-type: none"><li>– <b>Links to online procedures</b> established at national level;</li><li>– 21 procedures (Annex II) have to be <b>fully digitalized</b> in all Member States</li></ul>
 <p>3 Problem Solving Services</p>	<ul style="list-style-type: none"><li>– Easy access to <b>assistance and problem-solving services</b> (Annex III)</li></ul>
 <p>Once-Only-Principle (OOP)</p>	<ul style="list-style-type: none"><li>– <b>Cross-border automated exchange of evidence;</b></li><li>– Mandatory use of the Internal Market Information System (IMI) where automated exchange is not yet established.</li></ul>

# Time for your questions ....

## ... and thank you for your attention!



### Contact

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