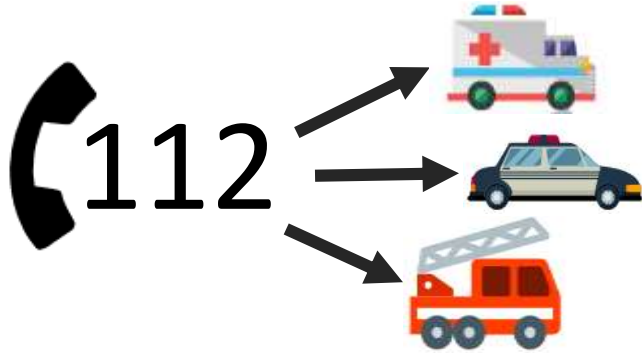


Kätlin Alvela

Director General

Estonian Emergency Response Centre

Estonian Emergency Response Centre



Call-taker gives further derictions



*Emergency Response Center,
Hello, what happened?*

*Where
happened?*

*Clarifying the
situation*

The situation was resolved

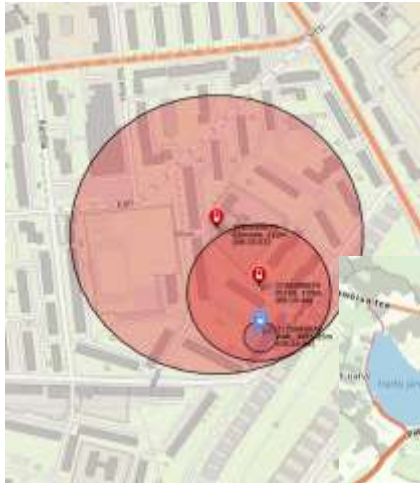
Help arrived



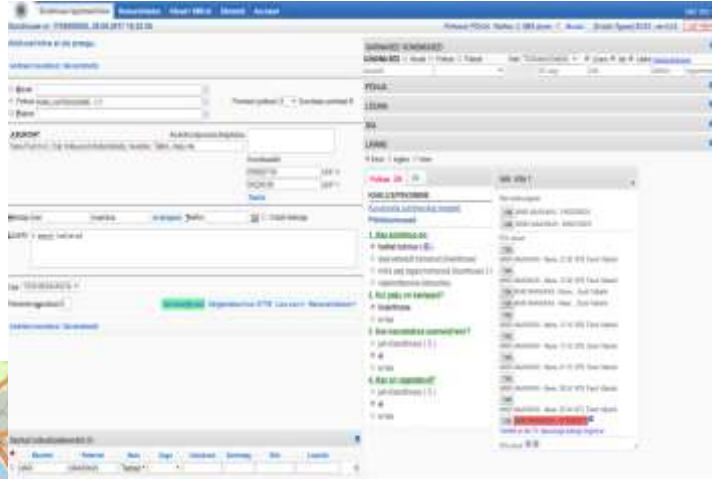
Estonian Emergency Response Centre

AML (Advanced Mobile Location)

Information system



GIS112



eCall



Estonian Emergency Response Centre

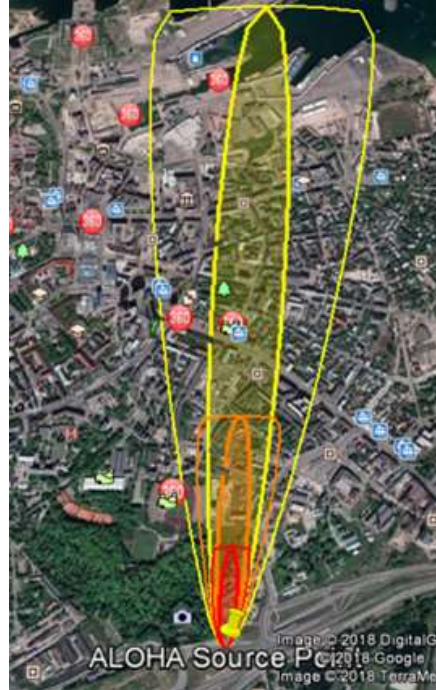


Video call



SMS

Early warning system



Crisis hotline information



Thank you

